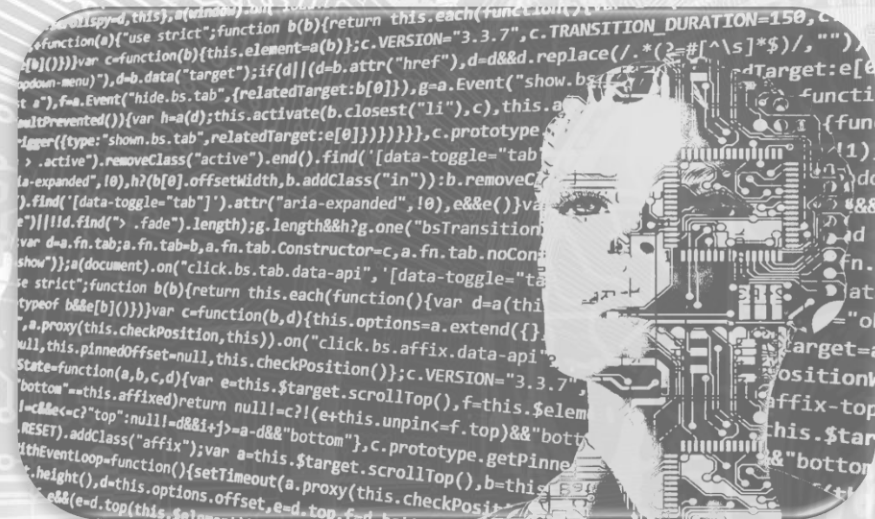


Case Study

Robotic Process Automation

Service Line:
Digital Innovation





CLIENT

World's top 10 Grocery Retailer



CHALLENGE

The Client wanted to develop the RPA system in order to manage the information requests coming from suppliers.

The RPA system had to connect effectively with the technologies already used by the Client and offer a free-of-charge service.

A clear differentiation from a similar paid subscription based service was also required.



CONTEXT

RPA (Robotic Process Automation) is a technology allowing to configure a computer software (a "robot") to capture data and manipulate applications in order to automatize highly repetitive tasks.

Project timeline: 2 months





VALUEMENT'S APPROACH



The service was offered by Valuement in partnership with an innovative SME for the technological support and using one of the cutting-edge RPA languages.



Process analysis & Reengineering

Current process mapping and new process development for an efficient automatization



RPA Development

Creation of the new RPA system connecting with the existing infrastructure



Implementation & Testing

System testing and support in the first stages of the shift to the new procedure.

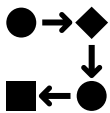


BENEFITS & RESULTS



Cost & Staff effort reduction, with a redirection of the workforce towards more value-added activities

KEY POINTS



Not a mere automatization, but a holistic review & reengineering of the processes is the key point of an effective RPA implementation



The compatibility between the new RPA and the existing system is crucial for a successful implementation



The RPA brings not only process automation, but also real time reporting on managed processes